



**To whom it may concern,**

Your request for a supplier survey has been received by Service Steel Aerospace. Due to the high volume of requests, Service Steel is furnishing the following information in lieu of completing the survey your organization has provided.

**Company Information:**

**Service Steel Aerospace- Seattle Area**

**Corporate Headquarters**

4609 70<sup>th</sup> Avenue East

Fife, WA 98424

800-426-9794 (US & Canada)

1 + 253-627-2910

1 + 253-926-4660 fax

75,000 Sq. Ft

**Service Steel Aerospace- Los Angeles Area**

7925 Crossway Dr.

Pico Rivera, CA 90660

800-624-8073 (US & Canada)

1+ 323-588-1767 fax

50,000 Sq. Ft

**Service Steel Aerospace- Canton**

3359 Bruening Ave SW

Canton, OH 44706

800-822-6358 (US & Canada)

1 + 330-833-5800

1 + 330-833-5815 fax

76,960 Sq. Ft

**Service Steel Aerospace- Windsor**

827 Marshall Phelps Rd.

Windsor, CT 06095

800-641-4140 (US & Canada)

1 + 860-688-8393

1 + 860-683-2337 fax

30,000 Sq. Ft

*AIRCRAFT QUALITY ALLOY AND STAINLESS STEEL DISTRIBUTORS*

*PHONE (253) 627-2910 • 4609 70<sup>th</sup> Avenue East Fife, WA 98424 • FAX (253) 627-2911*



Service Steel Aerospace – Wichita  
3400 N Topeka St  
Wichita, KS 67219  
800-426-9794 (US & Canada)  
1 + 253-627-2910  
1 + 253-926-4660 fax

30,000 Sq. Ft

**Company Web Address:** [www.ssa-corp.com](http://www.ssa-corp.com)  
**Email Address:** [sales@ssa-corp.com](mailto:sales@ssa-corp.com)

**Key Management Personnel:**

President:	Doug Nesbitt
Vice President of Sales and Marketing:	Erich Thompson
Vice President of Financing:	Dave Johnson
Corporate Quality Manager:	Mike Avril
Corporate Operations Manager:	Charlie Steward
Fife Branch General Manager:	Mike Hightower
Pico Rivera Branch General Manager:	Dan Hendricks
Canton Branch General Manager:	Chris McAfee
Windsor Branch General Manager:	Dean Dammarell
Wichita Branch General Manager:	Mike Hightower

**Quality Management System:**

Service Steel Aerospace is ISO 9001:2015 / AS9100 Rev. D certified in: Fife, WA, Canton, OH, Pico Rivera, CA, Windsor, CT, and Wichita, KS Expires October 11, 2021

Service Steel Aerospace is ISO 9001:2015 / AS9120 Rev. B certified in: Fife, WA and Pico Rivera, CA, Expires October 11, 2021

A copy of our certificates can be found online at:  
<https://www.ssa-corp.com/documents/certs.pdf>

Service Steel Aerospace Canton, OH – Pico Rivera, CA and Windsor, CT are certified to operate under the Pratt & Whitney system of Laboratory Control at Source (LCS) with regard to testing and control of P&W specified material.

*An uncontrolled copy of our quality system manual is available upon request.*

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**Sampling:** Based on Boeing D1-8007/ARP 9013

**Calibration:** ANSI/NCSL Z540-1, ISO/IEC 17025. All calibration is performed by a 3<sup>rd</sup> party utilizing standards traceable to NIST.

- Service Steel Aerospace controls our documents and records in accordance with ISO9001/AS9100/AS9120.
- Documents are identified by document number and revision date.
- Records are controlled and maintained to ensure they are readily available and protected from loss, damage and deterioration.
- Record retention is 11 years. Certifications are stored in paper or electronic versions. Electronic data is backed up nightly.
- All customer supplied drawings are not kept up to date and require customer flow down upon revision.
- All acceptance media is controlled and regulated by the Corporate Quality Manager. Returned stamps are placed in bond for a minimum of 6 months.
- All personnel have been properly trained for their positions and verified for competence. Training records are kept on file for each employee and updated as needed.

### **Management Responsibility:**

Top management has established and endorsed Service Steel's quality policy statement:

*It is the policy of SSA to review measure our processes, and continually improve quality and customer satisfaction.*

Records are on file showing management reviewing the quality management system at planned intervals.

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**Equipment Capability:**

NAICS (North American Industry Classification System) Codes are as follows: 423510 for Stainless Steel and 331491 for Titanium

Fife, WA:

- Bar cutting 24”x 24” capacity
- Plate cutting 24” throat height x 60” deep x 165” length
- Shear 12’ width, .016” - .125” thickness

Pico Rivera, CA:

- Bar cutting 40”x 40” capacity
- Plate cutting 17” throat height x 40” deep x 192” length
- Milling 11” thick x 14” wide x 36” length

Canton, OH:

- Bar cutting 24”x 24” capacity
- Plate cutting 17” throat height x 26” deep x 161” length

Windsor, CT:

- Bar cutting 21” x 21” capacity
- Cold Saw Cutting .875” to 6”
- Plate cutting 15” throat height x 24” deep x 163” length
- Stud Welding
- Chamfering – up to 8 inch diameter

Wichita, KS:

- Bar cutting 21” x 21” capacity
- Plate cutting 15” throat height x 24” deep x 163” length

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### **Product Realization:**

- Customer orders are reviewed in accordance with controlled work instructions which provide communication plans and risk assessment.
- All purchase orders specify “right of entry” provisions for our customers and regulatory agencies.
- Suppliers are added to the Approved Suppliers List after they have been through an evaluation process and a list of controls has been put into place. Periodic review of suppliers is performed to ensure their continued capabilities.
- All incoming shipment raw material and processing test reports are reviewed for accuracy, completeness, and conformance to requirements prior to release of material for Receiving Inspection.
- All incoming shipments are inspected using an approved sampling plan. No incoming material is released to production unless it conforms to documented material, dimensional specifications, drawings, and/or special test requirements and all inspections and records are approved.
- Both company and customer owned product are verified at the time of receipt and stored in approved methods ensuring identification, traceability and proper preservation.
- Customer supplied resources are stored in a manner to prevent deterioration and damage while in possession of Service Steel.
- Service Steel has implemented and maintains a Foreign Object Debris (FOD) prevention program to ensure our products are free from foreign debris that may cause contamination or damage.
- Service Steel has implemented and maintains a Counterfeit Materials Prevention program.

### **Measurement, Analysis and Improvement**

- Internal audits are performed at regular intervals by qualified auditors independent of the process being audited. Records are maintained and discussed at management review.
- Documented procedures have been established for inspection and test activities in order to verify that the specified requirements for the product are met throughout its realization process.
- Final inspection on all products is performed by qualified inspectors and indicated on the work orders by serialized stamps.
- Non-conforming material is quickly segregated after it has been identified and recorded. The material is controlled to prevent shipping while the appropriate actions are taken per documented procedures.
- A defined corrective/preventive action process has been established and documented. Records of all corrective/preventive actions are maintained and reflect an effective follow-up to be performed. Continual monitoring of corrective/ is performed by top management.

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## **Regulatory Compliance**

- Service Steel Aerospace maintains compliance to the export control laws of the United States of America. This commitment extends to the export requirements of the Export Administration Regulations (EAR), the International Traffic in Arms Regulations (ITAR), and any other applicable export regulations.
- Service Steel Aerospace is registered with Directorate of Defense Trade Controls (DDTC) as a manufacturer and exporter of defense articles.
- Service Steel Aerospace is compliant with the Dodd-Frank Act of 2010, section 1502, relating to conflict minerals reporting.

We anticipate the above information will satisfy the majority of your questions regarding Service Steel Aerospace. In the event that you require further information please feel free to contact me.

Sincerely,

Mike Avril  
Corporate Quality Manager  
(253) 627-2910 ext. 2720  
[mavril@ssa-corp.com](mailto:mavril@ssa-corp.com)

Charles Steward  
Corporate Operations Manager  
(253) 627-2910 ext. 2736  
[csteward@ssa-corp.com](mailto:csteward@ssa-corp.com)

Mike Hightower  
Fife General Manager  
(253) 627-2910 ext. 2712  
[mhightower@ssa-corp.com](mailto:mhightower@ssa-corp.com)

Dan Bergstrom  
Fife Quality Manager  
(253) 627-2910 ext. 2707  
[dbergstrom@ssa-corp.com](mailto:dbergstrom@ssa-corp.com)

Dan Hendricks  
Pico Rivera General Manager  
(562) 801-2688 ext. 2947  
[dhendricks@ssa-corp.com](mailto:dhendricks@ssa-corp.com)

Miguel Meza  
Pico Rivera Quality Manager  
(562) 801-2688 ext. 2917  
[mmeza@ssa-corp.com](mailto:mmeza@ssa-corp.com)

Chris McAfee  
Ohio General Manager  
(330) 236-2815 ext 2818  
[cmcafee@ssa-corp.com](mailto:cmcafee@ssa-corp.com)

Scott Jardine  
Ohio Quality Manager  
(330) 236-2815 ext. 2820  
[sjardine@ssa-corp.com](mailto:sjardine@ssa-corp.com)

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Dean Dammarell  
Windsor General Manager  
(860) 688-8393 ext. 3889  
[ddammarell@ssa-corp.com](mailto:ddammarell@ssa-corp.com)

Mike Hightower  
Wichita General Manager  
(253) 627-2910 ext. 2712  
[mhightower@ssa-corp.com](mailto:mhightower@ssa-corp.com)

Laurie Bacha  
Windsor Quality Manager  
(860) 688-8393 ext. 3891  
[LBacha@ssa-corp.com](mailto:LBacha@ssa-corp.com)

Dan Bergstrom  
Wichita Quality Manager  
(253) 627-2910 ext. 2707  
[dbergstrom@ssa-corp.com](mailto:dbergstrom@ssa-corp.com)

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# CERTIFICATE OF REGISTRATION

This is to certify that

## **Service Steel Aerospace Corporation**

4609 70th Avenue East, Fife, Washington 98424 USA

The above organization has been audited in accordance with the requirements of AS9104/1:2012. QMI-SAI Canada Limited (SAI Global) located in Toronto, Ontario, Canada is accredited under the Industry Controlled Other Party (ICOP) scheme. The certificate is issued at the accreditation location in Toronto, Canada.

operates a

## **Quality Management System**

which complies with the requirements of

## **ISO 9001:2015 + AS9100D**

for the following scope of certification

**Warehousing, Processing and Distribution of Aircraft Quality Metals.**

Certificate No.: CERT-0125248  
File No.: 1500151  
Re-Issue Date: December 3, 2018

Original Certification Date: February 9, 2004  
Certification Effective Date: October 12, 2018  
Certification Expiry Date: October 11, 2021

Kevin Goodwin  
General Manager Technical Services  
SAI Global Assurance



AS9100D





# ATTACHMENT TO CERTIFICATE OF REGISTRATION

These sites are registered under Certificate No: CERT-0125248

The registrations below are dependent on 4609 70th Avenue East, Fife, Washington 98424 USA  
Certificate Structure: Aerospace Multiple Sites

## File No.

- 1500151     **Service Steel Aerospace Corporation**  
4609 70th Avenue East, Fife, Washington 98424 USA  
**Scope Applicability/Processes covered at this location:**  
Warehousing, Processing and Distribution of Aircraft Quality Metals.
- 1501222     **Service Steel Aerospace Corporation**  
3359 Bruening Ave SW, Canton, Ohio 44706 USA  
**Scope Applicability/Processes covered at this location:**  
Warehousing, Processing and Distribution of Aircraft Quality Metals.
- 1501223     **Service Steel Aerospace Corporation**  
7925 Crossway Drive, Pico Rivera, California 90660-4449 USA  
**Scope Applicability/Processes covered at this location:**  
Warehousing, Processing and Distribution of Aircraft Quality Metals.
- 1606424     **Service Steel Aerospace Corporation**  
827 Marshall Phelps Rd., Windsor, Connecticut 06095 USA  
**Scope Applicability/Processes covered at this location:**  
Warehousing, Processing and Distribution of Aircraft Quality Metals.

These registrations are dependent on Service Steel Aerospace Corporation (File No. 1500151) maintaining their scope of registration to ISO 9001:2015 + AS9100D

# ATTACHMENT TO CERTIFICATE OF REGISTRATION

These sites are registered under Certificate No: CERT-0125248

1680285 **Service Steel Aerospace Corporation**

3400 N Topeka Street, Wichita, Kansas 67219 USA

**Scope Applicability/Processes covered at this location:**

Warehousing, Processing and Distribution of Aircraft Quality Metals.

These registrations are dependent on Service Steel Aerospace Corporation (File No. 1500151) maintaining their scope of registration to ISO 9001:2015 + AS9100D



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## **Service Steel Aerospace Corporation**

4609 70th Avenue East, Fife, Washington 98424 USA

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operates a

## **Quality Management System**

which complies with the requirements of

## **ISO 9001:2015 + AS9120B**

for the following scope of certification

**Warehousing, Processing and Distribution of Aircraft Quality Metals.**

Certificate No.: CERT-0125246  
File No.: 1500151  
Re-Issue Date: October 12, 2018

Original Certification Date: July 14, 2014  
Certification Effective Date: October 12, 2018  
Certification Expiry Date: October 11, 2021

Kevin Goodwin  
General Manager Technical Services  
SAI Global Assurance



AS9120B



# ATTACHMENT TO CERTIFICATE OF REGISTRATION

These sites are registered under Certificate No: CERT-0125246

The registrations below are dependent on 4609 70th Avenue East, Fife, Washington 98424 USA  
Certificate Structure: Aerospace Multiple Sites

## File No.

1500151 **Service Steel Aerospace Corporation**

4609 70th Avenue East, Fife, Washington 98424 USA

### **Scope Applicability/Processes covered at this location:**

Warehousing, Processing and Distribution of Aircraft Quality Metals.

1501223 **Service Steel Aerospace Corporation**

7925 Crossway Drive, Pico Rivera, California 90660-4449 USA

### **Scope Applicability/Processes covered at this location:**

Warehousing, Processing and Distribution of Aircraft Quality Metals.

These registrations are dependent on Service Steel Aerospace Corporation (File No. 1500151) maintaining their scope of registration to ISO 9001:2015 + AS9120B