To whom it may concern,

Your request for a supplier survey has been received by Service Steel Aerospace. Due to the high volume of requests, Service Steel is furnishing the following information in lieu of completing the survey your organization has provided.

**Company Information:**

**Service Steel Aerospace - Seattle Area**  
**Corporate Headquarters**  
4609 70th Avenue East  
Fife, WA 98424  
800-426-9794 (US & Canada)  
1 + 253-627-2910  
1 + 253-926-4660 fax

**Service Steel Aerospace - Los Angeles Area**  
7925 Crossway Dr.  
Pico Rivera, CA 90660  
800-624-8073 (US & Canada)  
1+ 323-588-1767 fax

**Service Steel Aerospace - Canton**  
3359 Bruening Ave SW  
Canton, OH 44706  
800-822-6358 (US & Canada)  
1 + 330-833-5800  
1 + 330-833-5815 fax

**Service Steel Aerospace - Windsor**  
827 Marshall Phelps Rd.  
Windsor, CT 06095  
800-641-4140 (US & Canada)  
1 + 860-688-8393  
1 + 860-683-2337 fax

**AIRCRAFT QUALITY ALLOY AND STAINLESS STEEL DISTRIBUTORS**  
**PHONE (253) 627-2910 • 4609 70th Avenue East Fife, WA 98424 • FAX (253) 627-2911**
Service Steel Aerospace – Wichita
3400 N Topeka St
Wichita, KS 67219
800-426-9794 (US & Canada)
1 + 253-627-2910
1 + 253-926-4660 fax

Company Web Address: www.ssa-corp.com
Email Address: sales@ssa-corp.com

Key Management Personnel:
President: Doug Nesbitt
Vice President of Sales and Marketing: Erich Thompson
Vice President of Administration: Dave Johnson
Corporate Quality Manager: Dan Bergstrom
Corporate Operations Manager: Charlie Steward
Fife Branch General Manager: Mike Hightower
Pico Rivera Branch General Manager: Dan Hendricks
Canton Branch General Manager: Chris McAfee
Windsor Branch General Manager: Dean Dammarell
Wichita Branch General Manager: Mike Hightower

Quality Management System:
Rivera, CA, Windsor, CT, and Wichita, KS Expires October 11, 2021

Service Steel Aerospace is ISO 9001:2015 / AS9120 Rev. B certified in: Fife, WA and Pico Rivera, CA,
Expires October 11, 2021

A copy of our certificates can be found online at:

Service Steel Aerospace Canton, OH – Pico Rivera, CA and Windsor, CT are certified to operate under
the Pratt & Whitney system of Laboratory Control at Source (LCS) with regard to testing and control of
P&W specified material.

An uncontrolled copy of our quality system manual is available upon request.
Sampling: Based on Boeing D1-8007/ARP 9013
Calibration: ANSI/NCSL Z540-1, ISO/IEC 17025. All calibration is performed by a 3rd party utilizing standards traceable to NIST.

- Service Steel Aerospace controls our documents and records in accordance with ISO9001/AS9100/AS9120.
- Documents are identified by document number and revision date.
- Records are controlled and maintained to ensure they are readily available and protected from loss, damage and deterioration.
- Record retention is 11 years. Certifications are stored in paper or electronic versions. Electronic data is backed up nightly.
- All customer supplied drawings are not kept up to date and require customer flow down upon revision.
- All acceptance media is controlled and regulated by the Corporate Quality Manager. Returned stamps are placed in bond for a minimum of 6 months.
- All personnel have been properly trained for their positions and verified for competence. Training records are kept on file for each employee and updated as needed.

Management Responsibility:

Top management has established and endorsed Service Steel’s quality policy statement:

*It is the policy of SSA to review measure our processes, and continually improve quality and customer satisfaction.*

Records are on file showing management reviewing the quality management system at planned intervals.
**Equipment Capability:**
NAICS (North American Industry Classification System) Codes are as follows: 423510 for Stainless Steel and 331491 for Titanium

Fife, WA:
- Bar cutting 24”x 24” capacity
- Plate cutting 24” throat height x 60” deep x 163” length
- Cold Saw cutting .75” to 6”
- Shear 12’ width, .020” - .125” thickness

Pico Rivera, CA:
- Bar cutting 40”x 40” capacity
- Plate cutting 24” throat height x 60” deep x 192” length
- Milling 11” thick x 14” wide x 36” length

Canton, OH:
- Bar cutting 24”x 24” capacity
- Plate cutting 17” throat height x 26” deep x 161” length

Windsor, CT:
- Bar cutting 21” x 21” capacity
- Cold Saw Cutting .875” to 6” (aluminum and alloy only)
- Plate cutting 17” throat height x 24” deep x 163” length
- Stud Welding
- Chamfering – up to 8 inch diameter

Wichita, KS:
- Bar cutting 21” x 21” capacity
- Plate cutting 17” throat height x 24” deep x 163” length
Product Realization:

- Customer orders are reviewed in accordance with controlled work instructions which provide communication plans and risk assessment.
- All purchase orders specify “right of entry” provisions for our customers and regulatory agencies.
- Suppliers are added to the Approved Suppliers List after they have been through an evaluation process and a list of controls has been put into place. Periodic review of suppliers is performed to ensure their continued capabilities.
- All incoming shipment raw material and processing test reports are reviewed for accuracy, completeness, and conformance to requirements prior to release of material for Receiving Inspection.
- All incoming shipments are inspected using an approved sampling plan. No incoming material is released to production unless it conforms to documented material, dimensional specifications, drawings, and/or special test requirements and all inspections and records are approved.
- Both company and customer owned product are verified at the time of receipt and stored in approved methods ensuring identification, traceability and proper preservation.
- Customer supplied resources are stored in a manner to prevent deterioration and damage while in possession of Service Steel.
- Service Steel has implemented and maintains a Foreign Object Debris (FOD) prevention program to ensure our products are free from foreign debris that may cause contamination or damage.
- Service Steel has implemented and maintains a Counterfeit Materials Prevention program.

Measurement, Analysis and Improvement

- Internal audits are performed at regular intervals by qualified auditors independent of the process being audited. Records are maintained and discussed at management review.
- Documented procedures have been established for inspection and test activities in order to verify that the specified requirements for the product are met throughout its realization process.
- Final inspection on all products is performed by qualified inspectors and indicated on the work orders by serialized stamps.
- Non-conforming material is quickly segregated after it has been identified and recorded. The material is controlled to prevent shipping while the appropriate actions are taken per documented procedures.
- A defined corrective/preventive action process has been established and documented. Records of all corrective/preventive actions are maintained and reflect an effective follow-up to be performed. Continual monitoring of corrective/ is performed by top management.
Regulatory Compliance

- Service Steel Aerospace maintains compliance to the export control laws of the United States of America. This commitment extends to the export requirements of the Export Administration Regulations (EAR), the International Traffic in Arms Regulations (ITAR), and any other applicable export regulations.
- Service Steel Aerospace is registered with Directorate of Defense Trade Controls (DDTC) as a manufacturer and exporter of defense articles.
- Service Steel Aerospace is compliant with the Dodd-Frank Act of 2010, section 1502, relating to conflict minerals reporting.

We anticipate the above information will satisfy the majority of your questions regarding Service Steel Aerospace. In the event that you require further information please feel free to contact me.

Sincerely,

Dan Bergstrom                  Charles Steward
Corporate Quality Manager      Corporate Operations Manager
(253) 627-2910 ext. 2707         (253) 627-2910 ext. 2736
dbergstrom@ssa-corp.com

Mike Hightower                 Dan Bergstrom
Fife General Manager           Fife Quality Manager
(253) 627-2910 ext. 2712         (253) 627-2910 ext. 2707
mhightower@ssa-corp.com

d Bergstrom
Pico Rivera General Manager
(562) 801-2688 ext. 2947
dhendricks@ssa-corp.com

Miguel Meza
Pico Rivera Quality Manager
(562) 801-2688 ext. 2917
mmeza@ssa-corp.com

Chris McAfee                  Scott Jardine
Ohio General Manager           Ohio Quality Manager
(330) 236-2815 ext. 2818         (330) 236-2815 ext. 2820
cmcafee@ssa-corp.com

sjardine@ssa-corp.com
Dean Dammarell  
Windsor General Manager  
(860) 688-8393 ext. 3889  
ddammarell@ssa-corp.com

Mike Hightower  
Wichita General Manager  
(253) 627-2910 ext. 2712  
mhightower@ssa-corp.com

Laurie Bacha  
Windsor Quality Manager  
(860) 688-8393 ext. 3891  
LBacha@ssa-corp.com

Dan Bergstrom  
Wichita Quality Manager  
(253) 627-2910 ext. 2707  
dbergstrom@ssa-corp.com
CERTIFICATE OF REGISTRATION

This is to certify that

Service Steel Aerospace Corporation
4609 70th Avenue East, Fife, Washington 98424 USA

The above organization has been audited in accordance with the requirements of AS9104/1:2012. QMI-SAI Canada Limited (SAI Global) located in Toronto, Ontario, Canada is accredited under the Industry Controlled Other Party (ICOP) scheme. The certificate is issued at the accreditation location in Toronto, Canada.

operates a

Quality Management System
which complies with the requirements of

ISO 9001:2015 + AS9100D

for the following scope of certification

Warehousing, Processing and Distribution of Aircraft Quality Metals.

Certificate No.: CERT-0125248
File No.: 1500151
Re-Issue Date: December 3, 2018
Original Certification Date: February 9, 2004
Certification Effective Date: October 12, 2018
Certification Expiry Date: October 11, 2021

Kevin Goodwin
General Manager Technical Services
SAI Global Assurance

Registered by:
QMI-SAI Canada Limited, (SAI Global) 20 Carlson Court, Suite 200, Toronto, Ontario M9W 7K6 Canada. This registration is subject to the SAI Global Terms and Conditions for Certification. While due care and skill was exercised in carrying out this assessment, SAI Global accepts responsibility only for proven negligence. This certificate remains the property of SAI Global and must be returned to them upon request.
To verify that this certificate is current, please refer to the SAI Global On-Line Certification Register: www.qmi-saiglobal.com/qmi_companies/
ATTACHMENT TO
CERTIFICATE OF REGISTRATION

These sites are registered under Certificate No: CERT-0125248

The registrations below are dependent on 4609 70th Avenue East, Fife, Washington 98424 USA
Certificate Structure: Aerospace Multiple Sites

File No.

1500151  Service Steel Aerospace Corporation
4609 70th Avenue East, Fife, Washington 98424 USA

**Scope Applicability/Processes covered at this location:**
Warehousing, Processing and Distribution of Aircraft Quality Metals.

1501222  Service Steel Aerospace Corporation
3359 Bruening Ave SW, Canton, Ohio 44706 USA

**Scope Applicability/Processes covered at this location:**
Warehousing, Processing and Distribution of Aircraft Quality Metals.

1501223  Service Steel Aerospace Corporation
7925 Crossway Drive, Pico Rivera, California 90660-4449 USA

**Scope Applicability/Processes covered at this location:**
Warehousing, Processing and Distribution of Aircraft Quality Metals.

1606424  Service Steel Aerospace Corporation
827 Marshall Phelps Rd., Windsor, Connecticut 06095 USA

**Scope Applicability/Processes covered at this location:**
Warehousing, Processing and Distribution of Aircraft Quality Metals.

These registrations are dependent on Service Steel Aerospace Corporation (File No. 1500151) maintaining their scope of registration to ISO 9001:2015 + AS9100D
ATTACHMENT TO
CERTIFICATE OF REGISTRATION

These sites are registered under Certificate No: CERT-0125248

1680285  Service Steel Aerospace Corporation

3400 N Topeka Street, Wichita, Kansas 67219  USA

Scope Applicability/Processes covered at this location:
Warehousing, Processing and Distribution of Aircraft Quality Metals.

These registrations are dependent on Service Steel Aerospace Corporation (File No. 1500151) maintaining their scope of registration to ISO 9001:2015 + AS9100D
CERTIFICATE OF REGISTRATION

This is to certify that

Service Steel Aerospace Corporation
4609 70th Avenue East, Fife, Washington 98424 USA

The above organization has been audited in accordance with the requirements of AS9104/1:2012. QMI-SAI Canada Limited (SAI Global) located in Toronto, Ontario, Canada is accredited under the Industry Controlled Other Party (ICOP) scheme. The certificate is issued at the accreditation location in Toronto, Canada.

operates a

Quality Management System

which complies with the requirements of

ISO 9001:2015 + AS9120B

for the following scope of certification

Warehousing, Processing and Distribution of Aircraft Quality Metals.

Certificate No.: CERT-0125246
File No.: 1500151
Re-Issue Date: October 12, 2018

Original Certification Date: July 14, 2014
Certification Effective Date: October 12, 2018
Certification Expiry Date: October 11, 2021

Kevin Goodwin
General Manager Technical Services
SAI Global Assurance

SAI GLOBAL

Registered by:
QMI-SAI Canada Limited (SAI Global) 20 Carlson Court, Suite 200, Toronto, Ontario M9W 7K6 Canada. This registration is subject to the SAI Global Terms and Conditions for Certification. While all due care and skill was exercised in carrying out this assessment, SAI Global accepts responsibility only for proven negligence. This certificate remains the property of SAI Global and must be returned to them upon request.
To verify that this certificate is current, please refer to the SAI Global On-Line Certification Register: www.qmi-saiglobal.com/qmi_companies/
ATTACHMENT TO
CERTIFICATE OF REGISTRATION

These sites are registered under Certificate No: CERT-0125246

The registrations below are dependent on 4609 70th Avenue East, Fife, Washington 98424 USA
Certificate Structure: Aerospace Multiple Sites

File No.

1500151  Service Steel Aerospace Corporation
4609 70th Avenue East, Fife, Washington 98424  USA

Scope Applicability/Processes covered at this location:
Warehousing, Processing and Distribution of Aircraft Quality Metals.

1501223  Service Steel Aerospace Corporation
7925 Crossway Drive, Pico Rivera, California 90660-4449  USA

Scope Applicability/Processes covered at this location:
Warehousing, Processing and Distribution of Aircraft Quality Metals.